

Re: Fw: Closed/Incomplete Sanitation Requests: ...

**Subject:** Re: Fw: Closed/Incomplete Sanitation Requests: Farmdale/Archwood  
**From:** Diana Gonzalez <diana.gonzalez@lacity.org>  
**Date:** 9/23/20, 1:28 PM  
**To:** Tiffany Zeytounian <tiffany.zeytounian@lacity.org>

Thank you Tiffany, that helps!

On Wed, Sep 23, 2020 at 10:07 AM Tiffany Zeytounian <[tiffany.zeytounian@lacity.org](mailto:tiffany.zeytounian@lacity.org)> wrote:

Hi Diana,

I dont have the exact address but it is on Archwood St. between Farmdale ave. and Kraft ave.

Closest address is:

11484 Archwood st.



**Tiffany Zeytounian | Field Deputy**

LA City Councilmember Paul Krekorian, District 2

Office: [818.755.7676](tel:818.755.7676)

[www.paulkrekorian.org](http://www.paulkrekorian.org)



On Wed, Sep 23, 2020 at 9:32 AM Diana Gonzalez

<[diana.gonzalez@lacity.org](mailto:diana.gonzalez@lacity.org)> wrote:

H Tiffany,

So based on the tickets, I believe the drivers have been going to the wrong location since the pictures are not matching up.

Also, the 3 SR Tickets provided have a different address listed.

Do you happen to know the specific address? Once we get the address, I can have Mr. Arthur Hall send out a crew.

Thank you!

On Tue, Sep 22, 2020 at 2:15 PM Tiffany Zeytounian

<[tiffany.zeytounian@lacity.org](mailto:tiffany.zeytounian@lacity.org)> wrote:

That would be great!



**Tiffany Zeytounian | Field Deputy**

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On Tue, Sep 22, 2020 at 2:15 PM Diana Gonzalez

<[diana.gonzalez@lacity.org](mailto:diana.gonzalez@lacity.org)> wrote:

Hi Tiffany,

No problem, I will check on this.

Do you want me to schedule this ID for a pick up? It can possibly be picked up by tomorrow, let me know.

Thank you!

On Tue, Sep 22, 2020 at 12:48 PM Tiffany Zeytounian

<[tiffany.zeytounian@lacity.org](mailto:tiffany.zeytounian@lacity.org)> wrote:

Hi Diana,

I was wondering if we can check on this issue, would you happen to know why this is happening?

----- Forwarded message -----

From: **Cesar Gonzalez** <36888@lapd.online>

Date: Tue, Sep 22, 2020 at 11:45 AM

Subject: Fw: Closed/Incomplete Sanitation Requests:

Farmdale/Archwood

To: [tiffany.zeytounian@lacity.org](mailto:tiffany.zeytounian@lacity.org) <[tiffany.zeytounian@lacity.org](mailto:tiffany.zeytounian@lacity.org)>

my request for sanitation:

1-1720233511

Cesar Gonzalez

Senior Lead Officer

Los Angeles Police Department

North Hollywood Division

424-552-0256

36888@lapd.online

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**From:** Cesar Gonzalez <36888@lapd.online>

**Sent:** Tuesday, September 22, 2020 11:42 AM

**To:** [tiffany.zeytounian@lacity.org](mailto:tiffany.zeytounian@lacity.org) <[tiffany.zeytounian@lacity.org](mailto:tiffany.zeytounian@lacity.org)>

**Subject:** Fw: Closed/Incomplete Sanitation Requests: Farmdale/Archwood

Hello,

BIG FYI !!!!

I have made requests for bulky item clean up on [11400 Archwood](#), and got the same message from sanitation for the same location.

Cesar Gonzalez

Senior Lead Officer

Los Angeles Police Department

North Hollywood Division

424-552-0256

36888@lapd.online

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**From:** Dasmarie Alvino <[DAlvino@entonegroup.com](mailto:DAlvino@entonegroup.com)>

**Sent:** Sunday, September 20, 2020 6:14 PM

**To:** Cesar Gonzalez <36888@lapd.online>

**Subject:** Closed/Incomplete Sanitation Requests: Farmdale/Archwood

**ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.**

Hi Officer Gonzalez,

Hope you are having a nice weekend. Per your request, here are three recent requests that I've submitted to sanitation for illegal dumping pickup in the Archwood/Farmdale/Kraft areas that were not completed. There have been at least 2-3 more that I've

submitted but I've since deleted the notifications since I receive so many.

What seems to be happening is the requests will either be marked "Your items/containers were not out in an accessible public area of collection" (which obviously makes no sense since as you know the trash is fully visible and there on the street), or the

request will simply be marked complete while the items still remain. What I have been noticing quite frequently lately is that a sanitation truck will come by the area, pick up just

**some** of the items, and leave the rest. This seems to be an incredible waste of city resources for a collection vehicle to come to the area and not complete the pick-up, only to have to be re-requested and return again later.

I did call sanitation a few times in the past 2-3 weeks and inquired on these requests. I explained that there is no longer a homeless encampment in the area and the majority of this dumping is coming from neighbors and area utility workers. I was told

that a supervisor was going to investigate the requests and contact the drivers that service the area, and that I would be contacted with a response within a few days. I have yet to receive word back from sanitation but will keep you posted if I do.

As you know, the dumping in this area is a snowball effect – when the area is cleaned it seems to stay that way for several weeks or even months. But once something is dropped it opens the floodgates and within a week or so the block is filled with discarded

items.

Is there a way I can go about requesting that this area be added to the regular CalTrans community service schedule? I know there are other areas and freeway embankments that are regularly serviced by DOT and CalTrans and court-ordered community service

workers. Even if this area was added once a month or so I think it would help tremendously. And of course now that the encampment is removed I'm sure there will be improvement as well.

Thanks as always for any and all of your help here!

Best to you,

Dasmarie

< Inbox

MyLA311: Closed - Bul...



Your Bulky Items Illegal Dumping Pickup  
request was updated on 9/15/2020  
11:33:09 AM.

Service Request # 1-1736068581

Location: 11478 W ARCHWOOD ST, 91606

Status: Closed

This request has been completed.

Recent comments:

Shopping cart, boxes, trash, tarps, pipes

You can check the status of your request  
by

1. Visiting <https://myla311.lacity.org>
2. Using the mobile app from [Google Play](#) or the [Apple Store](#)
3. Contacting LA Sanitation with your service request number

# **MyLA311: Closed - Bulky Items Illegal Dumping Pickup - 11475 W ARCHWOOD ST, 91606**

Found in Gmail Inbox



Your Bulky Items Illegal Dumping Pickup request was updated on 8/4/2020 10:36:35 AM.

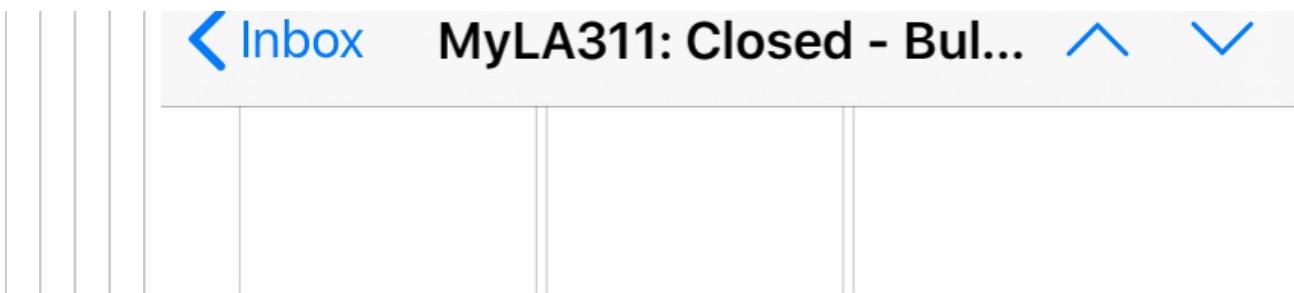
Service Request # 1-1698547931

Location: 11475 W ARCHWOOD ST, 91606

Status: Closed

Your item(s)/container(s) were not out in an accessible public area for collection.

Recent comments:



Your Bulky Items Illegal Dumping Pickup  
request was updated on 8/18/2020  
03:56:05 PM.

Service Request # 1-1707209591

Location: 6722 N FARMDALE AVE, 91606

Status: Closed

Your item(s)/container(s) were not out in  
an accessible public area for collection.

Recent comments:

Shopping cart, trash, and wood scraps  
dumped on corner of Archwood and  
Farmdale

You can check the status of your request  
by



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**Tiffany Zeytounian | Field Deputy**  
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